

CITY OF HOBART

Accessibility Guide



A guide to access
facilities and mobility
route planning for
people with disability

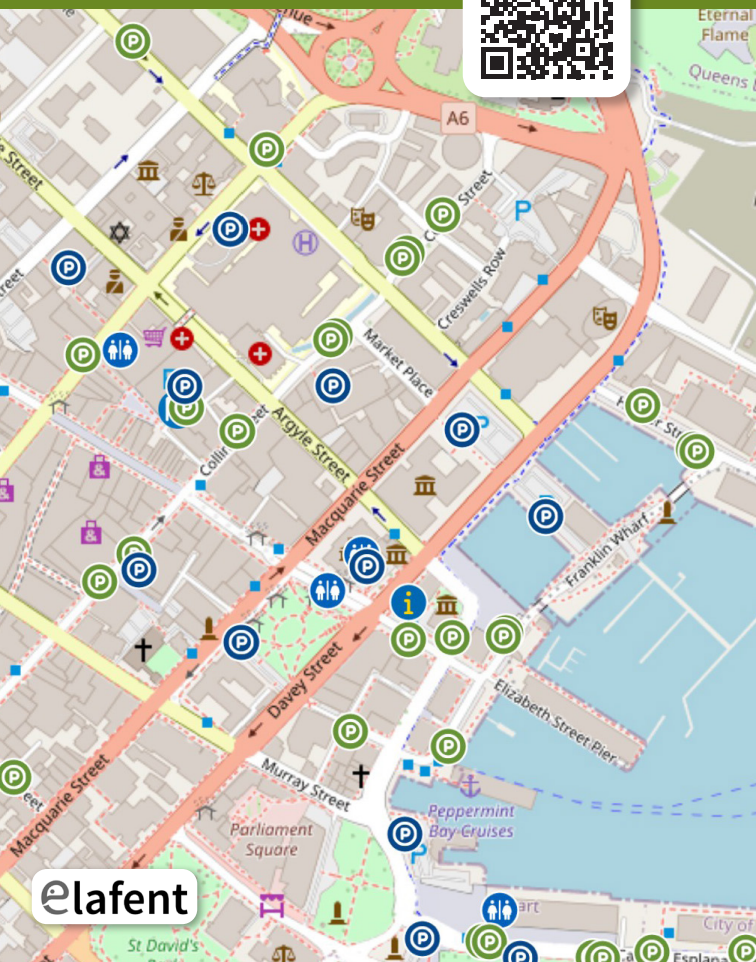


City of **HOBART**

The Hobart Access Map helps everyone move around the city. Whether you are using a wheelchair, walking or pushing a pram, the map can assist you to find toilets, parking, tourism services and access facilities.

It is a practical way to experience and enjoy Hobart: A city for all.

To use the online map scan the QR code or visit **accessmap.hobartcity.com.au**



Getting around the city



Parking Information

Parking, transport and taxi concessions are available to assist people who have a permanent disability.

Enquiries

- Transport Access Scheme
Ph 1300 135 513
- People with a temporary disability may apply for a temporary parking permit at the City of Hobart Council Centre, 16 Elizabeth Street or by calling 62 38 2711.

Metro Bus Information

Information on Metro's accessible services is available from the Hotline 132201, the Metroshop in the Elizabeth Street Mall (Collins Street end) or at Metro's website at **metrotas.com.au**

Booking a taxi

To book a taxi in Hobart call 131008.

Free wheelchair service

Free wheelchair hire is available on Saturday's at Salamanca Market for use at the market. Visit the Information Booth from 8.30 am onwards to hire a wheelchair. For further information, call 0419 482 675 (Monday to Saturday).

A free wheelchair for use in the CBD is also available from the Argyle Street Car Park. Call 62 38 2796.

Master Locksmiths Access Key (MLAK)

A MLAK can be provided to Hobart residents for free. Visitors to the city can loan a key.

You can obtain your own MLAK key from the Hobart Council Centre located at 16 Elizabeth Street, Hobart.

Visitors can borrow a key from the information desk at the Argyle Street Car Park, 38 Argyle Street.

For more information or assistance to arrange a key please contact the Accessible City Coordinator by calling 62 38 2413.

Enjoy Hobart



CONNECT
free wifi



GET TOGETHER
with the events
accessibility guide



FREE ENTRY
use the companion card



ENJOY ADVENTURE
with our Trail Rider



MLAK

UNLOCK THE CITY
with a MLAK key



EXPLORE
with the access map



CONTACT US
to report access issues.
Use the Snap, Send, Solve
app on your smart phone,
or call 62 38 2711

Access to information



Venue Access Guide

Our Venue Access Guides (at Mathers House, Youth ARC and DKHAC) aim to make visits to our venues stress-free by offering enhanced access information and detailing the sensory elements you'll experience during your visit. You can download a copy from our website or by calling 62 38 2711.

Charging stations in the city

You can charge your mobile phone, wheelchair and mobility scooters for free at several locations across the city. Visit our website, online map or call 62 38 2711 for more information.

Accessible Contact Options

If you need assistance, please contact us using your preferred communication method including phone, text, email, video call, National Relay Service, in person visit, communication device or Auslan interpreter.



For more information
scan the QR code or visit
hobartcity.com.au/equalaccess

Produced by the City of Hobart as a community service, with assistance of members of the Hobart Access Advisory Committee, Elafent and Smart Access. August 2025.