

Policy

Title: Residential Wheelie Bin Collection Service - Retrieval and Replacement Service

Category: Environment, Planning and Development Control

Date Last Adopted: 7 March 2016

1. Objectives

This policy provides guidance to the eligibility and review process in relation to the residential waste collection service and the related retrieve and replace service provided to resident who are unable to place their wheelie bins by the kerb for collection.

2. Background

The City provides a retrieve and replace service to residents who are unable to place their wheelie bins by the kerb for collection by the City's Waste Collection Service.

In order to collect the bins, the City's employees leave their vehicle and enter private property to collect, empty and return the wheelie bin.

In 2013 a review of the City's kerbside collection service was undertaken upon which guidelines were approved by the Council in the eligibility and review process of this service.

The Council meeting of 11 November 2013 reaffirmed the delivery of the service as captured by the below policy.

3. Policy

That:

- 1 For those residents unable to place their residential wheelie bin by the kerb for collection by the City's Waste Collection Service, the City provide a service whereby the bins are retrieved from the private residence, emptied and returned in place.

- 2 A review process be undertaken annually to re-affirm the eligibility of the residents for the service.
 - (i) The verification process not include the requirement for service users to produce medical certification to justify access to the service

4. Legislation, Terminology and References

Responsible Officer:	Director Parks and City Amenity
Policy first adopted by the Council:	11/11/2013
History	
Amended by Council	7/3/2016
Next Review Date:	March 2017