

Customer request form



City of HOBART

I would like to (Select one or more options) Required

- make a request
- make a complaint
- offer a compliment
- provide a suggestion

Location (if applicable)

Please provide your comments Required

Attach any supporting documentation



Please attach all files to the end of this form before submitting it.

If you need to send more than three files please email them to coh@hobartcity.com.au and reference the form receipt number which is shown when you submit this form.

Date Required

D	D	M	M	Y	Y	Y	Y
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Personal details

If you require a response your contact details are necessary. Normally you may expect either a written or verbal response within 7 working days however it is not always possible to meet this timeframe. For more information see the [Customer Service Charter](https://www.hobartcity.com.au/Council/Communications-complaints-and-feedback/Customer-Service-Charter) <https://www.hobartcity.com.au/Council/Communications-complaints-and-feedback/Customer-Service-Charter>.

First name Required

Last name Required

Email address Required

Telephone number Required

Postal Address Required

Preferred contact method (Select one or more options)

- email
- telephone
- Australia Post
- no response necessary

Privacy information For information on how Council manages, handles and protects personal information it collects please refer to the [Privacy Statement and Policy](https://www.hobartcity.com.au/Council/Legislation-and-by-laws/Privacy-statement) <https://www.hobartcity.com.au/Council/Legislation-and-by-laws/Privacy-statement>.

End of form

Don't forget to attach all files before submitting this form