

# Annual Community Satisfaction Survey 2021

## MOST IMPORTANT SERVICES

- Garbage, recycling & FOGO services
- Provision & maintenance of local roads
- Traffic management & road safety
- Provision of car parking



502

RESPONDENTS

representing all suburbs of the City of Hobart



Overall satisfaction with City of Hobart

6.58 / 10

*\*average score obtained by collating all survey results; represents relative performance rating of 'good'.*

37% 'very satisfied'



## RESIDENTS MOST VALUE HOBART'S CLEAN AIR AND NATURAL ENVIRONMENT

63% of respondents were 'very satisfied' with Hobart's community events, festivals and markets.

44% 'strongly agree' that Hobart is inclusive and recognises diversity

47% are concerned about housing affordability



Survey conducted by independent social research agency Metropolis Research Aug 2021.

## HIGHEST SATISFACTION

- Garbage, recycling & FOGO services
- Parks, gardens & playgrounds
- Outdoor recreation facilities
- Waste management centre



## AREAS FOR IMPROVEMENT

- Car parking availability and enforcement
- Planning and building permit processes
- Statutory consultation for planning applications
- Traffic management



## FRIENDLY NEIGHBOURHOODS

78% know their neighbours and 76% say they can turn to their neighbours for help.

63% say they live in a welcoming and supportive community



City of HOBART