



CITY OF HOBART

MINUTES

ANNUAL GENERAL MEETING

Monday, 20 November 2017
at 7.30 pm
Lord Mayor's Court Room, Town Hall

PRESENT:

The Lord Mayor Alderman S L Hickey (Chairman), the Deputy Lord Mayor Alderman R G Christie, Aldermen M Zucco, E R Ruzicka, A M Reynolds, T M Denison and W F Harvey.

The Very Reverend Richard Humphrey, Dean of Hobart
Mr Wayne McCarthy, New Town Cricket Club
Mrs Heather McCarthy
Mr Bluey Watson, West Hobart Neighbourhood Watch
Mr Merv Kozikas, Lutheran Community
Ms Lorraine Chandler, Access Advisory Committee
Ms Lily Chan, Chinese Community Association of Tasmania
Ms Elsje Steen, Dutch Australian Society 'Abel Tasman' Inc
Mr Cliff Iles, Association of Independent Retirees Ltd
Mr Darren Carlson, IPWEA
Mr Darren Sturgess, Tennis Tasmania
Ms Darryleen Wiggins, Lifestyle Solutions
Ms Jane Hutchison, Hobart Community Legal Service
Ms Molly Kendall, Resource Work Cooperative
Mr John Mark, Salvation Army Hobart Citadel Corps
Mr Nigel Rogers, Mount Nelson Bush Care
Ms Patsy Corrick, Hobart LINC

Mr Paul Gourlay, New Town Cricket Club
Ms Rose Hensher, Youth Advisory Squad
Ms Stephanie Meikle, Bethlehem House
Ms Julie Greenhill, Friends of Sandy Bay Rivulet
Mr Peter Black
Mr Shane Fenner, Tasmanians with Disabilities
Ms Rosemary Ransom, Hobart Older Persons' Reference Group
Mr Eric Pinkard, Council of Hobart Community Associations
Mr Leo Foley
Mr Kevin Wilson, South Hobart Progress Association
Mr Chris Merridew
Ms Rosemary Kellaway, Access Advisory Committee
Mr Robert Vincent
Ms Jason Xu, Australian Fujian Association
Mr David Quinn, Waterfront Business Association
Ms Annabelle Tang, Youth Advisory Squad
Mr Brian Corr
Ms Michelle Cowling, Tasmania Police
Mr Daniel Chan, Chinese Community Association of Tasmania Inc
Mr Frans Sakul, Australian Indonesian Association of Tasmania
Mr Nitesh Raj Pant, Fusion Media Production
Ms Victoria Morton, South Hobart Football Club
Mr Mark Wise
Mr Steve Mav
Mr Mike Dutta
Mr Mike Priest, Malaya and Borneo Veterans Association
Ms Magali Rakatondrabe, Youth Advisory Squad
Ms Jenny Fenner, Access Advisory Committee

APOLOGIES:

Alderman P T Sexton
Ms Fay Ibbot, Citizen of the Year 2017
Ms Stephanie Eslake, Young Citizen of the Year 2017
Mr Rod Whitehead, Auditor General, Tasmanian Audit Office
Mr David Hudson, Chairman, City of Hobart Risk and Audit Panel
Ms Alison Flakemore, City of Hobart Risk and Audit Panel
Mr Joss Fenton, City of Hobart Risk and Audit Panel
Mr Michael Meredith
Mr Nelson File, the Friends School
Ms Judith Tudball, St Michael's Collegiate
Mr Graham Lynch, National Heart Foundation (Tasmanian Division)
Dr Dianne Purnell, Elizabeth College
Mrs Penny Webb
Mr Paul Austen, Tasmanian Institute of Sport
Ms Donna Lashmar, Uniting Care Tasmania
Ms Nicole Snead, Salvation Army Hobart Citadel Corps
Ms Judi Adams, Hobart Volunteer Committee

Ms Tracy Siedler, Hobart College
Mrs Yongbei Tang, Chinese Cultural Society of Tasmania
Ms Sally Gill, Waimea Heights Primary School
Ms Mandy Reynolds-Smith, Montrose Bay High School
Mr Kim Newstead, Maritime Museum Tasmania Inc
Mr Robert Wallace, Anglican Church of Tasmania
Ms Maggi Boughton, the Link Youth Health Service Inc
Ms Jennifer Poynter, Lenah Valley Primary School
Ms Elizabeth McDougall, Sacred Heart College
Mr Ralph Doedens, Mosaic Support Services
Ms Connie Digolis, Mental Health Council
Mr Nick McGann, Immaculate Heart of Mary School
Ms Miranda Harman, Menzies Research Institute Tasmania
Mr Carl Harris, Deloitte Touche Tohmatsu
Ms Kay Dolman, Hobart Older Persons' Reference Group
Mr Brian Chung, Chinese Community Association of Tasmania Inc
Mr Harry Chung, Chinese Community Association of Tasmania Inc
Ms Santi Mariso, Hobart Older Persons' Reference Group
Ms Beth Gilligan, Dominic College
Ms Helen Hortle, A Fairer World
Ms Yabbo Thompson, Networking for Harmony Committee
Mr Lyndon Stevenson, Community Transport Services Inc
Mr Andrew Pinelli, St Virgil's Junior College
Ms Vicki Gardiner, Engineers Australia
Ms Bernadette Brooks, Holy Rosary Catholic School
Major John Friend, the Salvation Army Divisional Headquarters (Tas)
Mr Don Mcleod, Royal Hobart Bowls Club
Ms Sharyn Gill, New Town Primary School
Ms Lynda Dobson, Fairwork Ombudsman
Mr Tim Gourlay, Catholic Care
Ms Alison Lai, Volunteering Tasmania Inc
Mr Noel Mundy, Mission Australia-Tasmania
Mr Craig Deayton, Guildford Young College
Ms Helen Watling, Hobart Legacy
Ms Mary Massina, Macquarie Point Development Corporation
Mr James Norman, Catholic Care
Mr Marcus Donnelly, St Cuthbert's Catholic School
Ms Anna Mackey, Hospice Volunteers Southern Tasmania Inc
Ms Sarah Charlton, Holyoake Tasmania Inc
Ms Fran Bearman, John Paul II Catholic School
Ms Vicki Martin, Valley Street Bushcare
Ms Amy Jansen, Autism Tasmania Inc
Ms Marion Blight, Scouts Australia - Hobart District
Mr Leif Shea, Kingston High School
Ms Margaret Reynolds
Mr Roger Massie, PARQUAD Association of Tasmania Inc
Ms Vanessa Matthew, Australian Red Cross MATES Program
Ms Keren Golab, Australian Red Cross MATES Program
Ms Denise Rossiter, Welsh Society of Southern Tasmania
Mr Aaron Pidgeon, Netball Tasmania

Ms Angela D'Ettoire, Abruzzese Association of Hobart
Bishop Chris Jones, Anglicare Tasmania Inc
Ms Sandra Poth, Waterworks Valley Landcare
Ms Djatalysianne Hamilton, Youth Advisory Squad
Ms Jackie Slyp, Arthritis Tasmania
Father Timothy Evangelindidis, Greek Welfare Centre
Ms Janine Arnold, Carers Hobart
Ms Beverley Jeffersen, Department of Social Services
Ms Lesley Boehm, Hobart Older Persons Reference Group
Mr Neil Kirby, Tasmanian Ambulance Service
Mr David Jensen, Mawson's Huts
Mr Greg Johannes, Department of Premier and Cabinet
Ms Kirsty Bartlett-Clark, St Giles

LEAVE OF ABSENCE:

Nil.

Alderman Zucco left the meeting at 8.10 pm.

1. DECLARE THE MEETING OPEN

The Lord Mayor opened the meeting at 7.30 pm, welcomed those in attendance and noted the apologies.

2. MINUTES OF THE AGM CONDUCTED ON 21 NOVEMBER 2016

The Chairman noted the minutes of the 2016 Annual General Meeting held on 21 November 2016, which were endorsed by the Council at its meeting held on 5 December 2016.

3. MEETING PROCEDURES

The Lord Mayor noted that the procedures for the conduct of the meeting were attached to the agenda.

4. CITY OF HOBART 2016/2017 ANNUAL REPORT

4.1 Chairman's address in respect of the 2017 Annual Report

The Lord Mayor addressed the meeting in relation to the City's achievements for the 2016/2017 year in review and the Annual Report.

The Lord Mayor's full address is noted in the minutes of the meeting.

Attachments

A Lord Mayor's Address

4.2 Acknowledgement of written submissions from electors of the City of Hobart in relation to the 2016/2017 Annual Report.

There were no written submissions received in relation to the 2016/2017 Annual Report.

4.3 Invitation to the community to ask questions in relation to the Annual Report and Council's Activities.

Question 1

Mr Eric Pinkard
Council of Hobart Community Associations

Your Say Hobart

The Your Say Hobart website clearly states that "As a registered member, you will receive regular updates about new engagements and ways to get involved." Please advise what systems are in place to ensure that all registered users are receiving regular updates about all new engagements as promised?

Answer provided by Philip Holliday, Director Community Development:

The City of Hobart Your Say website states "To participate, you will need to register. As a registered member, you will receive regular updates about new engagements and ways to get involved. You can also nominate areas or the types of issues that you are most interested in."

However it does not state that members will be notified of all engagements as some engagements and surveys are designed for a particular stakeholder or community group. An example of this is the recent engagement 'Support for Hobart becoming a UNESCO City of Literature' that was very specifically directed at businesses, organisations and individuals from the writing and publishing sector who could contribute to the survey and application to UNSESCO.

The City of Hobart is also mindful that we do not over engage and fill up subscribers inboxes so we try to group engagements together and send an email to inform our registered users when a couple of engagements are open.

Question 2

Mr Eric Pinkard
Council of Hobart Community Associations

Business Plan - City Hall - Page 36 Annual Report

Could Council please advise whether this business plan has been completed, whether the community has been consulted, and when the plan will be available to the Community?

Answer provided by Philip Holliday, Director Community Development:

A draft brief for the business plan for City Hall has been prepared building on initial consultation with the cultural sector, other key stakeholders and regular users of the facility. The development of the business plan, once a provider to undertake this work has been secured, will involve further and broader community engagement. It is anticipated that this project will be completed by the end of the current financial year.

Question 3

Mr Eric Pinkard
Council of Hobart Community Associations

Useful Lives of Assets - Page 85-86 Annual Report

The maximum useful life for some assets appears to be somewhat optimistic, e.g. administrative offices 500 years; depots 100 years and sealed roads 150 years. Can Council verify that these estimates are not as unrealistic as they appear to be?

Answer provided by Mark Painter, Director City Infrastructure:

The asset useful lives range are across broad asset classes and encompass all assets in those classes.

In regard to the administrative offices the ranges of lives for the class is 10 to 500 years. The 500 year life is applied only to the Town Hall. This building is over 150 years old and is showing no signs of structural deterioration. It is expected that the City will seek to retain this building in its historic state for as long as possible and given its current condition and that it has been well constructed it is considered that 500 years is reasonable.

The range of useful lives for depot buildings is 10 to 150 years. Depot buildings include all building types situated at the City's depots, including offices, workshops and storage sheds. The main offices at

the Clearys Gates Depot are utilitarian and well constructed. With reasonable maintenance these buildings are expected to last for 150 years, given many buildings in the nearby North Hobart area are over 100 years old.

With respect to sealed roads, the City has split the assets into sealed surface, base and sub-base as each of these have different lives and not all are replaced at the same time. The sealed surface typically has an asset life of between 17 to 30 years depending on the type of material used and amount of traffic on the road. The sub-base is part of the road foundation. For many roads around Hobart the sub-base has not been replaced since the roads were constructed, particularly on non-arterial roads. Based on the evidence and records of the City's road renewal projects over the past 25 years, a sub-base life of 150 years is considered reasonable.

Question 4

Mr Kevin Wilson
South Hobart Progress Association

The proposal for the cable car at kunanyi/Mount Wellington is causing a great deal of anxiety in the community, in particular residents of South Hobart are concerned about an increase in traffic that would result from the development. Will the Council commission a traffic assessment study?

Answer provided by Nick Heath, General Manager:

To date the Council has not received a development application for a cable car at kunanyi/Mount Wellington. If a development application is received a traffic assessment will be commissioned as appropriate.

Question 5

Mr Eric Pinkard
Council of Hobart Community Associations

Hobart Climate Change Strategy - Page 39 Annual Report

Mention is made of a climate communication plan as part of the Hobart Climate Change Strategy. Can Council please advise whether this has been finalised yet?

Answer provided by Neil Noye, Director City Planning:

Climate communication is to be included in the review and the development of the Hobart Climate Change Strategy. Consultation for the strategy is proposed to be undertaken during November to December 2017. The outputs of the consultation and a draft strategy will be provided for consideration by the Council following the finalisation of the City Vision to enable relevant themes/topics to be included and alignment of the two strategic documents.

Question 6

Mr Eric Pinkard
Council of Hobart Community Associations

Contingent Liabilities - Page 118 Annual Report

Council is guaranteeing liabilities for various entities of more than \$6.3 million. What security, if any, does Council hold to ensure that ratepayers are not forced to foot the bill should one or all the guaranteed loans fail?

Answer provided by David Spinks, Director Financial Services:

Council has established a policy to provide a framework for the approval of loan guarantees for community organisations. The policy sets out the conditions under which Council will agree to act as guarantor for a loan. These include the following:

- Borrowings can only be used for the construction and/or acquisition of capital assets on Council-owned or controlled land that will vest in, and ultimately be controlled by, Council.
- The asset must be appropriately insured.
- Council's maximum exposure to loan guarantee commitments is limited to five percent of annual revenue, subject to Council's forecast net financial liabilities ratio for the term of the requested guarantee remaining between zero and fifty percent.
- Applicants must demonstrate their ability to service the loan repayments.
- Loans must not be interest-only loans (ensuring that loan balances reduce as repayments are made).
- The applicant must provide Council with bi-annual loan statements showing the status of loan repayments.

Whilst no legal security is required for loans guaranteed by Council, the above requirements ensure that Council's exposure to loan guarantees is very low. The community benefits which flow from the related assets on the other hand are often significant.

Two other points should also be noted:

- The amounts shown for loan guarantees on page 118 of the 2016-17 Annual Report are the original amounts approved, not the current balance of the loan (which will be less), and
- No loss has been incurred by Council due to an organisation defaulting on a loan.

Question 7

Mr Eric Pinkard
Council of Hobart Community Associations

Social Isolation for Older People - Page 40 Annual Report

Can Council please elaborate on the aim of investigating "social prescribing" to address social isolation for older people? What does "social prescribing" mean?

Answer provided by Philip Holliday, Director City Planning:

Social prescribing is about doctors providing patients with "prescriptions" for things other than drugs and medical treatment, such as activities with local volunteer groups, community activities, learning, physical activities or art and creativity. Connection to the community is good for health and wellbeing and could potentially lead to big cost savings for the health service.

We know from research, and participants at Mathers House, that when people are lonely and isolated, their health can deteriorate rapidly. By sharing information with local health professionals about what is available in their local communities to offer to local residents, this may have a huge impact on individuals health and wellbeing, and it's also good for the community.

The Positive Ageing Team is focusing on Lenah Valley, knowing that this has an aged population, it also services Mt Stuart residents, and the Mt Stuart Community open door program is a new initiative for this community.

Question 8

Mr Mike Dutta
South Hobart business owner

Congratulations to the Council on the stand it has taken on Australia Day, what steps will the Council take in the future on this issue?

Answer provided by Nick Heath, General Manager:

Council will request that a motion be put to the next LGAT General meeting so as to provide the opportunity for the local government sector to discuss this issue further and determine where it stands. It is acknowledged that the debate will continue but it is important to the Council and the community that the hosting of citizenship ceremonies not be prejudiced.

Question 9

Mr Cliff Iles
Association of Independent Retirees Ltd

With the development of Macquarie Point what measures is the Council taking as far as future increases in parking and traffic?

Answer provided by Neil Noye, Director City Planning:

The state government has control of the Macquarie Point site. The Macquarie Point Development Corporation is currently developing a new masterplan for the site which is incorporating Mona's vision. When the masterplan is referred to the Council it will be subject to the formal scheme change process and issues about parking and traffic will be addressed.

Question 10

Mr Eric Pinkard
Council of Hobart Community Associations

Licence Plate Recognition System - Page 36 Annual Report

Can Council advise the reasons for installation of this system, capital and ongoing costs, the benefits to ratepayers and car park users? Is the system being used pro-actively - eg to advise users of expired registrations or police of stolen motor vehicles?

Answer provided by David Spinks, Director Financial Services:

A Licence Plate Recognition (LPR) system has been introduced into the City's three short term multi-storey car parks. The capital cost for each car park is approximately \$65K, and ongoing software updates and maintenance per car park is approximately \$3k per year. The system is designed to assist Council with the management of its car parks; some of the features include:

- Lost ticket recovery.
- Management of Early Bird spaces.
- Vehicle turn-around detection.
- Management of discount parking schemes (pensioners, promotions etc).
- Linking of car parks to a central operating system.
- Unregistered vehicle detection.

The city has recently completed the installation of the LPR system into the car parks and will commence linking the car parks and installing a central operating system, including a central control room early in 2018. From there we will progressively introduce the new features, with early bird parking management being the first priority, followed by the pensioner discount scheme. The city is currently holding discussions with the department of State Growth in relation to the detection of unregistered vehicles.

Question 11

Mr Eric Pinkard
Council of Hobart Community Associations

**Install and Implement the Integrated Parking System - Page 36
Annual Report**

Can Council provide more information on this? Has the installation and implementation been completed?

Answer provided by David Spinks, Director Financial Services:

The key objective of the 2013 Parking Strategy is to provide a more effective and efficient parking system for the City. The Integrated Parking System will provide new technology including multiple payment options: coins, debit or credit cards or pay by phone using a

smartphone app. All existing on street parking meters will be replaced with the new machines and no additional machines are being installed.

The first component of the new technology rollout has started with the final stage of the rollout expected to be finished in early 2018.

At this stage, there is no change to the parking operations or payment options, until the integrated parking system is fully operational.

Details of the changes will be provided to the community and additional information and frequently asked questions are available on the City of Hobart website.

Question 12

Mr Eric Pinkard
Council of Hobart Community Associations

Community Engagement Review - Your Say Hobart

Please advise when you expect this review to be completed?

Answer provided by Philip Holliday, Director Community Development:

The Community Engagement review was put on hold while a review was undertaken of the City of Hobart's communications and marketing functions to ensure that all processes and resourcing are aligned internally. A range of community engagement options are currently being considered by the Council's Executive Leadership Team. During the period of the review, Community Engagement staff have continued to undertake and support a wide range of initiatives including the Lenah Valley and New Town Retail Precinct projects and the Hobart City Vision project.

Question 13

Mr Chris Merridew

Previously when a developer proposed a new development which had no parking provided, an offset had to be paid by the developer which went towards transport infrastructure such as the Melville Street Car Park. Why was this policy changed?

Answer provided by Neil Noye, Director City Planning:

The Council requirement for Cash in Lieu of Parking for new developments has not been in place for the CBD since the introduction of the City of Hobart Planning scheme in 1991. In fact developers are not required to provide any parking as part of their developments in the city centre. This decision was based on the roads having limited capacity within the centre of the city to support the extra traffic that would access the car parking. Furthermore it is Council's experience that high vehicle numbers entering and exiting car parks have a significant deleterious effect on the pedestrian amenity that is so critical to the success of retail centres.

Question 14

Ms Rose Hensher
Youth Advisory Squad

Does the Council have a long term plan to engage youth in the future of the city?

Answer provided by Philip Holliday, Director Community Development:

The City has a Youth Strategy which identifies and responds to the needs of all young people in the Hobart area, the strategy is reviewed and updated annually. The Youth and Arts Recreation Centre creates and delivers a number of projects and activities in participation with young people.

The current engagement for the Only in Hobart city vision has encouraged young people to be engaged in shaping the future of the city through a number of different mediums, including social media and community forums.

Question 15

Ms Rose Hensher
Youth Advisory Squad

A lot of young people don't have access to reliable public transport. What can the City of Hobart do to address this and allow young people greater access to education and employment?

Answer provided by Mark Painter, Director City Infrastructure:

Access to public transport has been a recurring theme during community engagement for the City's Transport Strategy. The State Government has heard the message and does want to improve public transport facilities.

Question 16

Mr Bluey Watson
West Hobart Neighbourhood Watch

There are ongoing problems at the Hill Street Grocer in Hill Street, West Hobart. Cars from Mellifont Street are cutting across the intersection into Hill Street to enter the store and are blocking Hill Street. What does the Council propose to do about this intersection.

Answer provided by Mark Painter, Director City Infrastructure:

There have been some improvements made to the road infrastructure in the area and there are a number of other options for improvement that are being considered. While the road infrastructure can control this to a certain extent a number of the issues are compliance based.

Alderman Ruzicka encouraged people to also inform the police of the problems so that enforcement action can be taken.

Question 17

Mr Wayne McCarthy
New Town Cricket Club

There is no parking at the New Town Croquet Club, is anything being done to alleviate parking in the area?

Answer provided by Glenn Doyle , Director Parks and City Amenity:

A masterplan is currently being developed for this area of New Town which includes parking. The City will consult with stakeholders in the new year.

Question 18

Mr Eric Pinkard
Council of Hobart Community Associations

Giblin Street Quarry

Can Council please advise whether any plans have been finalised for Giblin Street quarry? If not, why is solid fill being dumped in the quarry? Has there been any community consultation about the quarry?

Answer provided by Mark Painter, Director City Infrastructure:

The City plans to rehabilitate and reduce the risks at the Giblin Street quarry site with controlled placement of inert materials. As a planning authority the Council has recently approved a planning permit, with a number of conditions, for depositing fill at the site (at the Council meeting held on 6 November 2017). The development approval process included advertising of the proposal and representations were made and considered as part of the assessment process. Some initial safety works, to address immediate risks, were undertaken prior to the approved filling works commencing.

Question 19

Mr Eric Pinkard
Council of Hobart Community Associations

Customer Service Charter - Your Say Hobart

This has suddenly re-appeared on the Your Say Hobart website, many months after the original consultation. Can Council confirm that all people who made submissions to the original consultation have been notified? Have all registered users of the Your Say Hobart website been notified?

Answer provided by Heather Salisbury, Deputy General Manager:

The current consultation process in relation to the draft Customer Service Charter will conclude on 22 December 2017. The draft Charter includes a number of suggestions which Council received as part of an earlier internal and external consultation process which was undertaken in 2016. A total of six submissions were received in the 2016 consultation and these six individuals have been advised that the current consultation is now on Your Say Hobart.

Some of the general comments about the City's customer service are being picked up as part of a wider Customer Service Strategy and the introduction of a new Customer Request Management System in 2018.

The new system will in turn prompt a further review of the Customer Service Charter in 2018.

4.4 Call for a motion to adopt the 2016/ 2017 City of Hobart Annual Report.

DEPUTY LORD MAYOR
BRISCOE

That the City of Hobart Annual Report for 2016/2017 be adopted.

MOTION CARRIED UNANIMOUSLY

VOTING RECORD

AYES

NOES

Lord Mayor Hickey
Deputy Lord Mayor Christie
Zucco
Briscoe
Ruzicka
Burnet
Cocker
Thomas
Reynolds
Denison
Harvey

5. CLOSURE OF MEETING

There being no further business, the Lord Mayor closed the meeting at 8.36 pm.

TAKEN AS READ AND SIGNED AS
A CORRECT RECORD THIS
22ND DAY OF JANUARY 2018.

CHAIRMAN