

Chairman
Lord Mayor Ald Sue Hickey
Aldermen
Deputy Lord Mayor Ald Ron Christie
Ald Marti Zucco
Ald Jeff Briscoe
Ald Eva Ruzicka
Ald Peter Sexton
Ald Helen Burnet
Ald Philip Cocker
Ald Damon Thomas
Ald Suzy Cooper
Ald Anna Reynolds
Ald Tanya Denison

N. Heath – G.M.
R. Viney – C.E.A.
Corporate Services
H. Salisbury – D.G.M.
M. Johns – M.C.G.
B. Daly – E.O.C.S.
N. Burrows – C.S.O.
R. Enders – P.E.O.L.M.
Financial Services
D. Spinks – D.F.S.

Infrastructure Services
M. Painter – D.I.S.
Development and Environmental Services
N. Noye – D.D.E.S.
I. Stanley – M.D.A.
Open Space and Recreation
R. Mather – A/D.O.S.R.
Community Development
P. Holliday – D.C.D.

Media
Mercury
ABC Radio
Trevor Sutton
Total Distribution: 23



CITY OF HOBART

MINUTES

ANNUAL GENERAL MEETING

MEETING HELD MONDAY 24 NOVEMBER 2014 AT 7.30 PM

PRESENT: The Lord Mayor Alderman S L Hickey (Chairman), the Deputy Lord Mayor Alderman R G Christie, Aldermen J R Briscoe, E R Ruzicka, P T Sexton, H C Burnet, P S Cocker, D C Thomas, S R Cooper, A M Reynolds and T M Denison.

Mr Fayia Isaiah Lahai, 2014 Joint Citizen of the Year
 Mr Mike Blake, Auditor-General
 Mr Clive Iles, Association of Independent Retirees Inc. (Hobart Branch)
 Mr Geoff Squibb, Rotary Club of Hobart
 Mr Graeme Roberts, Presbyterian Church of Australia
 Ms Julia Phillips, Netball Tasmania
 Mr Kevin Parkinson, Hobart Police and Citizens Youth Club Inc.
 Mr Leo Foley, Council of Hobart Progress Associations
 Mr Eric Pinkard, Council of Hobart Progress Associations

cont.../

Continued.

Mr Kevin Wilson, Council of Hobart Progress Associations
Major Ritchie Watson, The Salvation Army
Ms Marina Campbell, St. Vincent De Paul Society
Ms Pattie Chugg, Shelter Tasmania
Mr Shane Fenner, Tasmanians with Disabilities
Mr Tony van den Enden, Surf Lifesaving Tasmania
Mr Graham Lynch, The Heart Foundation
Mr Robert Rands, Waterworks Valley Landcare Group Inc.

APOLOGIES:

Ms Laura Kay, 2014 Young Citizen of the Year
Ms Emily Conolon, 2014 Joint Citizen of the Year
Mr Chris Jones, Anglicare Tasmania Inc.
Mr Roger Dixon, Battery Point/Sullivans Cove Community Assoc Inc.
Mr Stuart Nettlefold, Business Events Tasmania
Ms Janine Arnold, Carers' Association of Tasmania
Ms Sue Leitch, Council on the Ageing (COTA)
Mr David Johnston, Cricket Tasmania
Mr Carl Harris, Deloitte Touche Tohmatsu
Ms Eileen Maskrey, Friends of the Royal Tasmanian Gardens Inc.
Mr Bobby Court, Guilford Young College
Ms Susan Job, Hobart Horticultural Society
Mr Ken Read, Hockey Tasmania Inc.
Ms Sarah Charlton, Holyoake Tasmania Inc.
Ms Ros Cornish, Lady Gowrie Centre Inc.
Mr Cedric Manen, Migrant Resource Centre
Mr Noel Mundy, Mission Australia - Tasmania
Ms Susan Ryan, Mount Carmel College
Ms Penny Richardson, Ronald McDonald House
Ms Sue Hepburn, Rotary Club of Salamanca
Mr Geoff Lucas, Royal Hobart Regatta Association
Mr Rex Gardner, Salamanca Square Inc.
Mr Tim Dorey, St. Mary's College
Mr Mike Brown, Tasmania Fire Service
Ms Heather Sculthorpe, Tasmanian Aboriginal Centre
Mr Tony Reidy, Tasmanian Council of Social Services (TasCoss)
Mr Paul Austen, Tasmanian Institute of Sport
Mr Nicholas Heyward, Tasmanian Symphony Orchestra
Mr Robin Holmes, Hobart Probus Club (Mens) Inc.
Mr John Fitzgerald, Tourism Tasmania
Ms Adrienne Picone, Volunteering Tasmania Inc.
Ms Joan Peters, Wesley Hobart Uniting Church
Ms Suzanne Ditter, Working it Out

LEAVE OF ABSENCE: Alderman M Zucco.

**ANNUAL GENERAL MEETING MINUTES
TABLE OF CONTENTS
24/11/2014**

TABLE OF CONTENTS

- 1. DECLARE THE MEETING OPEN**
- 2. MINUTES OF THE 2013 AGM CONDUCTED ON 25 NOVEMBER 2013**
- 3. MEETING PROCEDURES**
- 4. 2013/2014 CITY OF HOBART ANNUAL REPORT**
 - 4.1 CHAIRMAN'S ADDRESS IN RESPECT TO THE 2013/2014 ANNUAL REPORT**
 - 4.2 INVITATION FOR COMMENTS, DISCUSSION AND MOTIONS FROM ELECTORS ARISING FROM THE 2013/2014 ANNUAL REPORT**
 - 4.3 RECEIPT OF WRITTEN SUBMISSIONS FROM ELECTORS IN RELATION TO THE 2013/2014 ANNUAL REPORT**
 - 4.4 CALL FOR A MOTION TO ADOPT THE 2013/2014 ANNUAL REPORT**
- 5. CLOSURE OF THE MEETING**

ANNUAL GENERAL MEETING MINUTES 1
24/11/2014

1. DECLARE THE MEETING OPEN

The Lord Mayor opened the meeting at 7.30 pm, welcomed those in attendance at the meeting and noted the apologies.

2. MINUTES OF THE 2013 AGM CONDUCTED ON 25 NOVEMBER 2013

The Chairman noted the minutes of the 2013 Annual General Meeting which were endorsed by the Council at its meeting of the 16 December 2013.

3. MEETING PROCEDURES

The Lord Mayor noted that the procedures for the conduct of the meeting were attached to the agenda.

4. 2013/2014 CITY OF HOBART ANNUAL REPORT

4.1 CHAIRMAN'S ADDRESS IN RESPECT TO THE 2013/2014 ANNUAL REPORT

5x's

Attachment 4.1/P1-5 Lord Mayor's address.

The Lord Mayor addressed the meeting including some highlights from the 2013/2014 Annual Report.

The Lord Mayor's full address is noted into the minutes of the meeting.

4.2 INVITATION FOR COMMENTS, DISCUSSION AND MOTIONS FROM ELECTORS ARISING FROM THE 2013/2014 ANNUAL REPORT

The Lord Mayor invited discussion or motions arising from the 2013/2014 Annual Report from those present at the meeting.

cont.../

ANNUAL GENERAL MEETING MINUTES 2
24/11/2014

Item No. 4.2 continued.

A. The Council of Hobart Progress Associations raised the following questions:

- 1) *“Is the Council committed to continuing the Annual General Meeting as a means of citizen engagement in Council business?”*

Page 19 of the Annual Report states that the AGM “demonstrates Council’s performance in achieving the priority actions and initiatives as identified in the Annual Plan.” Only by encouraging full participation can the public understand the detail of that Plan.

- 2) *Why is the Annual General Meeting not highlighted on Council’s website?*

Residents cannot be expected to take an interest in Council affairs if the AGM is not promoted; as well as having an easily explained way of asking questions.

- 3) *Page 73 of the Annual Report shows an increase in ‘Employee Separation Payments’ from \$209,000 to \$981,000.*

(i) What is the reasons for such an increase?

(ii) What is the outlook for this in future years?

- 4) *Who receives ‘Other Rates Remissions’?*

Page 74 refers to Pensioner rebates totalling \$1,050,000. Other rates remissions total \$36,000 (down from \$60,000 in 2012/2013). Who benefits from the remissions?

- 5) *How is the ‘Public Infrastructure Fund’ funded?*

Page 93 refers to \$3,246,000 within the Fund.

(i) How is this money ‘set aside’?

(ii) What other programs are not funded as a result?

(iii) Is this Fund dependent on a surplus achieved by a higher rates burden each year?

cont.../

ANNUAL GENERAL MEETING MINUTES 3
24/11/2014

Item No. 4.2 continued.

- 6) *Major Development Assistance projects:*
What is the expected cost to ratepayers of the financial assistance disclosed on page 96 of the Annual Report?
- (i) *A benefit of \$351,294 has been disclosed for the Wellington Centre in 2013/2014. Can ratepayers expect a similar (or lower or higher) figure in this and future years?*
- (ii) *If an estimate has been provided to Council to guide their decision, can that estimate be provided to the public?*
- (iii) *Are the rates applicable based on AAV (as in the rest of Hobart) or on land value only?*
- (iv) *Vodafone has secured a deal that grants rate assistance until 2025. The value is said to 'only be calculated as it occurs...' and will not be disclosed until it occurs. How can Council make a decision to grant a rates 'holiday' without knowing how much that grant is worth?*
- (v) *If an estimate has been provided to Council to guide that decision, can that estimate be provided to the public?*
- 7) *Xi'an Friendship City:*

What happened to the signing of the agreement with Xi'an?

It was expected that an agreement would be signed by Xi'an in the presence of the President, Council minutes of the Council meeting of 5 August read:

Council note the preparatory visit of Xi'an on the 11th and 12th August 2014, and

- (i) *Authorise the General Manager to negotiate the final form of the friendship/sister city agreement and report back to Council.*
- (ii) *Should President Xi Jinping confirm a visit in November, Council request a further report.*

cont.../

ANNUAL GENERAL MEETING MINUTES 4
24/11/2014

Item No. 4.2 continued.

- 8) *What criteria determines the amount of the grants provided to organisations listed on page 50-53?*
 - (i) *Grants range from a few hundred dollars to hundreds of thousands. How is the amount for each determined?*
 - (ii) *How can the public know that the grants are value for money?*

- 9) *Why does Council need 'residential/caretaker', at reduced rentals, in residential areas?*
 - (i) *At page 54, reduced rentals are disclosed (without the actual figures) for residential properties in Lenah Valley and Sandy Bay (and others). Why are these necessary?*
 - (ii) *At page 55, a reduced rental is disclosed (without the actual figures) for a cottage in Princes Park. Why?*

- 10) *The North Hobart Football Club receives an annual grant, as shown on page 51:*
 - (i) *Why?*
 - (ii) *What for?*

- 11) *What is the role of Council in the item 'Tasmanian Government Children in Decision Making' shown on page 39, is it a Hobart City Council responsibility?*

- 12) *It is noted on page 42 that there is a 'reduction in confidence as a business place'.*
 - (i) *How is this measured?*
 - (ii) *How is the reduction to be addressed?*

- 13) *In regard to reduced rentals, shown on pages 54 and 55:*
 - (i) *How are these determined?*
 - (ii) *Are they subject to review?*
 - (iii) *Is the financial status of recipients taken into account?*

cont.../

ANNUAL GENERAL MEETING MINUTES 5
24/11/2014

Item No. 4.2 continued.

- 14) *What criteria determine the ‘outcome’ results in the graphs on pages 23-44?*
- (i) *The results, as reported, are impressive, but who determines the results?*
 - (ii) *They give the impression that 90% or more are satisfied with the item under discussion. That does not accord with anecdotal evidence reported to local resident associations?*

- 15) *Can agendas for committee meetings be reduced to a single page, with just the title of the agenda item shown?*

Currently, the complexity of agendas makes it difficult for citizens to properly engage with Council. It is time-consuming and expensive to download large documents, only to find that there is no particular matter of interest on the agenda. It discourages citizens from doing it for each committee meeting.

- 16) *McRobie’s Gully Tip – walking floor breakdown*

On the recent ‘free tip day’, many people took their rubbish to the recycle centre, only to find it out of order. Many household items were interred in landfill instead of being recycled.

- (i) *Is the ‘walking floor’ process capable of handling the ‘free tip days’?*
- (ii) *If not, will Council consider reinstating the ‘Council kerbside collection’?*

- 17) *What is the strategy behind the major projects assistance?*

Why are some projects given assistance and others are not?

Will all major projects demand assistance in the future?

I also find it difficult to believe that some sort of estimate cannot be provided for Vodafone and the Wellington Centre.

- 18) *The Annual Report is a glossy publication. How much does it cost to produce? Figures for this publication and last year’s would be good”.*

cont.../

ANNUAL GENERAL MEETING MINUTES 6
24/11/2014

Item No. 4.2 continued.

- B. The Waterworks Valley Landcare Group Inc. raised the following question:

“Page 46 of the Annual Report notes that, this year, there have been 37 public/environmental health issues investigated and resolved. Does this include any complaints made about unauthorised work at 111 Waterworks Road, where work has currently ceased while issues are resolved at the RMPAT?”

- (i) *If so, what record exists of the reporting of these issues?*
- (ii) *If not, what record exists of the reporting of these issues and where are these referred to in the this year’s Annual Report?*

It seems to me that the issue is germane. The unauthorised work has resulted in a risk of landslide, which could result in property damage and risk of life and limb. The system of conveying complaints (of which there have been many since development began at 111 Waterworks Road) is, in our opinion, ineffective. It is this failure of feedback I am addressing”.

- C. Alderman Burnet raised the following question:

“Can the procedure around responding to questions from the public in respect to the Annual Report, be reviewed in an attempt to make the Annual General Meeting more engaging?”

DEPUTY LORD MAYOR
BRISCOE

That the questions raised be received and forwarded to the next meeting of the Council.

MOTION CARRIED UNANIMOUSLY

**4.3 RECEIPT OF WRITTEN SUBMISSIONS FROM ELECTORS IN
RELATION TO THE 2013/2014 ANNUAL REPORT**

No written submissions were received.

AGM – Opening address from the Lord Mayor of Hobart Alderman Sue Hickey

Deputy Lord Mayor, Aldermen, General Manager, ladies and gentlemen, the purpose of tonight's meeting is to consider and formally adopt the 2013/2014 Annual Report for the City of Hobart, which details the activities and financial performance of the Council over the year in review.

On behalf of the Aldermen, General Manager and Council staff, I wish to thank you for your interest in the activities of our organisation and for attending tonight's meeting.

I would also like to take this opportunity to recognise the contribution of the former Lord Mayor Alderman Damon Thomas who was the serving Lord Mayor for the 2013 / 2014 financial year and other Alderman of the Council for this period.

It is the view of the Council that the 2013 / 14 year was yet another successful year for the city and your Council.

The Council turned over in excess of \$113 million dollars in the 2013 / 14 year and while taking into account the many competing demands of our community and the management of the City, the Council has recorded its second consecutive overall underlying operating surplus. This is something that the Council has never achieved before, is immensely proud of, and I believe is something that sets up this organisation to better implement our vision for the City through the Strategic Plan and supporting documents such as the Inner City Action Plan.

Leadership of our community requires us to ensure that the infrastructure and services are in place for our residents and visitors to build and increase on our social capital. We also need to maintain and improve those services into the future ensuring that we do this in a financially sustainable way for our ratepayers.

It now gives me great pleasure to highlight key achievements and activities which demonstrate the breadth of Council's services within the City.

During the past twelve months there has been significant financial commitment to the City's infrastructure, environment and building social capital.

Work is completed for the replacement of the playing surface at North Hobart Oval. New drainage and irrigation was installed, as well as a sand based surface. Footy fans along with players have all commented on the improved playing surface for the 2014 TSL season. This project forms part of a major refurbishment of the Oval following the recent completion of new lighting at the ground which meets the standard required to play TSL matches.

In recent years, the Council has been actively planning for the City's waste needs well into the future by seeking to address key issues around waste management such as waste minimisation, service provision, infrastructure and sustainability. The completed redevelopment at McRobies Gully of the Waste Transfer Station further demonstrates the Council's commitment to providing the community with high-quality, waste disposal infrastructure. McRobies Gully Waste Transfer Station has been commissioned and 10,000m² of landfill has been rehabilitated with a total of 18,377 tonne of waste collected including kerbside rubbish. The community now has a waste management centre to rival any in the Country.

The much anticipated Sandy Bay Cycling project is an integral part of the Council's vision to achieve sustainable transport outcomes and to make Hobart a more liveable and people-friendly city. The cycleway supports the vision for Hobart to be a city which is people-focused, with well-designed public spaces, a pedestrian network that enables smooth movement between city destinations, and an urban environment that encourages alternative modes of transport. Cycling plays a significant part in the achievement of this vision and addresses the growing demand for travel while reducing the impact of transport on the environment. This was a complex project for the Council to undertake with many differing views; however the City now has a cycleway that provides a safer environment for cyclists and there is better delineation for motorists on where to park and where to drive.

Continuing the rollout of better cycling infrastructure, the Council approved the installation of improved pedestrian and bicycle facilities in Morrison Street from Elizabeth Street to Brooke Street linking to the Intercity Cycleway. The waterfront improvements around Sullivans Cove were among recommendations of key Council Reports, including the Sustainable Transport Strategy and the Inner City Action Plan. Work will start on this project immediately following the 2015 Australian Wooden Boat Festival.

The City of Hobart has commenced construction of a new community hub on the Queens Domain based around the Soldiers Memorial Oval area. The precinct upgrade was a key part of the recently endorsed Queens Domain Master Plan. The final alignment of the Avenue will wrap around both ovals, creating a flat, all-access walking loop. In order to achieve this, the existing car park needed upgrading - including a new intersection with the Upper Domain Road, bus set downs / bays and paths to improve safety in the area. In conjunction with these activities work was also undertaken to better mark out car parking around the TCA and Domain Tennis centre to provide for a safer environment for drivers and pedestrians.

The final section of the Soldiers Memorial Avenue on the Queens Domain was opened and is the restoration of Tasmania's largest War Memorial. Some 29 new trees have been planted in the last major section of the Avenue constructed around the Soldiers Memorial Oval.

Last December the Anglesea Street Link in the Hobart Rivulet Park was officially opened. Twenty-five years ago the City of Hobart established the Hobart Rivulet Linear Park which has become a resounding success for the residents of South Hobart, particularly walkers, joggers, cyclists, tourists and dog walkers. Over the last two years half a million dollars was spent to develop the Rivulet recreational corridor and today over 300 users access the lower Hobart Rivulet Park each weekday.

The CBD continues to be an important focus for the Council as it is the major generator for employment and wealth for the broader City. Each day over 44,000 people come into Hobart to work and over 30,000 students of all ages study in our City. The CBD needs to deliver a variety of functions to these users.

Council committed to spend \$1,375,000 on financing 6 new energy saving projects on various facilities across the city. The city has a goal of a 30% reduction in greenhouse gas emissions by 2020 from 2010 levels. The projects include key actions at the Hobart Aquatic Centre, including an upgrade of the building management system, solar heating of pool water and new variable speed drives to control pumps and fans. Other major initiatives involve upgrading the Council Centre with energy efficient lighting, a new system to replace a large heater bank at the Council Centre in Elizabeth Street, together with an energy efficient heating upgrade for the Town Hall. The approved projects are expected to reduce the Council's overall electricity use by about 10%.

Council has delivered several entertainment, arts and culture activities that promote the distinct character of our City in line with Council's new cultural strategy 'Creative Hobart'. Some of these were –

- The 25th The Taste of Tasmania
- The Christmas Carols event
- The 25th Anniversary City of Hobart Art Prize
- The Annual City of Hobart Customer Service Award
- The Annual Volunteer Recognition Award

Council continued to support events, festivals and activities that activate Hobart during the winter period, including Dark Mofo which attracted more than 80,000 people into the City.

The City of Hobart has successfully implemented the fourth year of its 5-year Strategic Plan. The success of the Plan has been monitored through Community and Business Surveys undertaken in 2009, 2011 and 2013 along with a range of key performance indicators. The 'Hobart 2025-a Strategic Framework' is the Council's long term planning reference and the basis for developing strategic plans. The results of the first four years indicate the Council is achieving the Community's 2025 Vision and Future Directions. For the first four years there has been an 11 per cent increase in satisfaction with the Council's overall performance, rising from 73% in 2009 up to 84% this year.

At a community wide level, and looking forward, the Council sought community input on the new 2014-2019 City of Hobart Strategic Plan to guide planning and development over the next 5 years of the 2025 Vision. The 20 year Vision and Future Direction Statements form the basis of our planning across the whole of Council and have been documented in the Hobart 2025 Framework. Community feedback indicated that the Vision and the Future Direction Statements are still valid and as a result are reflected in the new Strategic Plan.

My message to the Hobart ratepayers and the community is that for the term that I am Lord Mayor I will lead the Council to ensure it gets back to basics. Under my leadership, Council will focus its attention on adding more value to its core services and programs providing true value to the ratepayer and the community.

It has been another eventful year, with the General Manager and his team working hard to make the City of Hobart the most sustainable Council in the State. With each year that passes, we will continue to explore all avenues of offering values for our ratepayers.

I am pleased to present the 2013/2014 Annual Report.

Thank you.

Monday 24 November 2014

ANNUAL GENERAL MEETING MINUTES 7
24/11/2014

4.4 CALL FOR A MOTION TO ADOPT THE 2013/2014 ANNUAL REPORT

DEPUTY LORD MAYOR
BRISCOE

That the Annual Report for 2013/2014 be adopted.

MOTION CARRIED UNANIMOUSLY

5. CLOSURE OF THE MEETING

There being no further business, the Lord Mayor closed the meeting at 7.49 pm.

TAKEN AS READ AND SIGNED
AS A CORRECT RECORD THIS
15TH DAY OF DECEMBER 2014.

CHAIRMAN